

# Iberia Parish Communications District

# **Public Safety Communications Center**

1111 Ember Drive • New Iberia, LA 70560 P: 337-369-4427 | F: 337-608-8816

# Application for Employment

## All applications are to be submitted to:

Attention: Lance P. Provost II
Iberia Parish Communications District
1111 Ember Drive
New Iberia, LA 70560

# For questions regarding the application for employment:

Lance P. Provost II

Phone: 337-369-4427 | E-Mail: lprovost@iberiagov.net

### **Equal Opportunity Employer Statement:**

The Iberia Parish Communications District is an Equal Opportunity Employer. The District considers all applicants for all positions without regard to race, color, religion, creed, gender, national origin, ancestry, age, disability, marital or veteran status, sexual orientation, or any other legally protected status.

## Please Print Legibly in Blue or Black Ink or Type and Print

## **Section 1 – Applicant Information**

Position(s) Applied For:	Date of Application:					
	Type of Employment Desired:	☐ Full-Time				
		☐ Part-Time				
Name:						
Last	First	Middle				
Other Names including any alias, maiden  Address:	or nicknames:					
Street	City	State Zip Cod				
Mailing Address(if different than residence).	·					
Mailing Address( <i>if different than residence</i> ).  Driver's License No.						
	Class: State:	Exp				

# **Section 2 – General Information**

Are you prevented from lawfully or Immigration status? ( <i>Proof of citiemployment.</i> )	of Visa	□Yes □No			
Do any of your relatives work for	the Iberia Parish	Governme	nt?		□Yes □No
Do any of your relatives work for		□Yes □No			
Have you ever filed an application  If yes, Date:		□Yes □No			
Have you ever been employed wit <i>If yes, Date:</i>	□Yes □No				
Can you travel if a job requires it?	•				□Yes □No
Do you speak any foreign languag  If yes, Specify	•				□Yes □No
Are you a member of any online s  If yes, Specify	-				□Yes □No
	Section 3 – Milita egistered □No ned Forces?	-	d  If yes, complete  If you have ser  branches, pleas	ved in mo e complet	ring sub sections. Fore than two (2) For the continuing Forece of paper and
Branch:	Dates of Duty:	From: _		To:	
Rank at Discharge:  List duties performed, including straining:			mm / yyyy		mm / yyyy
Branch:  Rank at Discharge:			mm / yyyy	To:	mm / yyyy
List duties performed, including s		~.			

## **Section 4 – Education**

High School:					
School Name:					
School Address:					
	Str	eet	City	State	Zip Code
Years Completed:					
Did you graduate?	□Yes □No	Degree or D	iploma earned:		
<b>Technical College</b> School Name:					
School Address:					
	Str	eet	City	State	Zip Code
Years Completed:					
Course of Study:					
Did you graduate?	□Yes □No	Degree or D	iploma earned:		
College / Universit	y				
School Name:					
School Address:					
_	Stre	eet	City	State	Zip Code
Years Completed:		_			
Course of Study:					
			iploma earned:		
Other Type:					
G 1 137					
School Address:					
	Str	eet	City	State	Zip Code
Years Completed:		_			
Course of Study:					
Did you graduate?	□Yes □No	Degree or D	riploma earned:		

### **Section 5 – Employment and Experience**

Beginning with your most current employment, please list in chronological order all jobs (including part-time, temporary and voluntary positions) you have held in the past ten (10) years. For the purposes of this form, voluntary work should be included as employment. For identification and verification please indicate the nature of the activity, i.e., full-time, part time, or voluntary. If you have had intervening periods of military service or unemployment, please list those periods in the sequence in the spaces provided. If you need additional space, please continue on a separate piece of paper and include it in this packet.

Employer / Company Name:						
Address of Employer / Company	y:					
		Stree	et	City	State	Zip Code
Dates of Employment: From:		To:		Type: □Full-Ti	me □Part-Tin	ne □Voluntary
	mm/yyyy		mm/yyyy	□Military Servi	ce □Not Emp	loyed
Job Title:						
Duties:						
Name of Supervisor:			Reason	for Leaving:		
Contact Number:				Email:		
May we contact this employer?	□Yes □N	О				
Employer / Company Name:						
Address of Employer / Company						
		Stree	et	City	State	Zip Code
Dates of Employment: From:		To:		Type: □Full-Ti	me □Part-Tin	ne □Voluntary
	mm/yyyy		mm/yyyy			
Job Title:						
Duties:						
Name of Supervisor:			Reason	for Leaving:		
Contact Number:			Contact	Email:		
May we contact this employer?			<del></del>			

Employer / Company Name:				
Address of Employer / Company:				
	Street	City	State	Zip Code
1 2		Type: □Full- □Military Ser		
Job Title:				
Duties:				
Name of Supervisor:		Reason for Leaving:		
Contact Number:		Contact Email:		
May we contact this employer? $\square$	Yes □No			
Employer / Company Name:				
Address of Employer / Company:				
r da r	Street	City	State	Zip Code
Dates of Employment: From: _		Type: □Full- □m/yyyy □Military Ser		
Job Title:				
Duties:				
Name of Supervisor:		Reason for Leaving:		
		Contact Email:		
May we contact this employer? $\Box$	Yes □No			
Employer / Company Name:				
Address of Employer / Company:				
	Street	City	State	Zip Code
Dates of Employment: From: _	то: тт/уууу т	Type: □Full- □m/yyyy □Military Ser	Time □Part-Tin vice □Not Emp	ne □Voluntary loyed
Job Title:				
Duties:				
Name of Supervisor:		Reason for Leaving:		
Contact Number:		Contact Email:		
May we contact this employer? $\square$	Yes □No			

Employer / Company Name:				
Address of Employer / Company: _				
	Street	City	State	Zip Code
Dates of Employment: From: m	To:	_ Type: □Full-Tin □Military Service		•
Job Title:	<u></u>			
Duties:				
Name of Supervisor:	Reason	for Leaving:		
Contact Number:		t Email:		
May we contact this employer? $\Box$ Ye	es □No			
Employer / Company Name:				
Address of Employer / Company:				
F :27 : 1 : 1 : 1 : 1	Street	City	State	Zip Code
Dates of Employment: From:	To:m/yyyy	_ Type: □Full-Tin □Military Service		
Job Title:				
Duties:				
Name of Supervisor:	Reason	for Leaving:		
		t Email:		
May we contact this employer? $\Box Y \in$				
Employer / Company Name:				
Address of Employer / Company: _				
	Street	City	State	Zip Code
Dates of Employment: From:	To:	Type: □Full-Tin □Military Service	me □Part-Tim ce □Not Empl	e □Voluntary oyed
Job Title:				
Duties:				
Name of Supervisor:	Reason	for Leaving:		
Contact Number:	Contac	t Email:		
May we contact this employer? $\Box Y_6$	e  No			

Have you ever held employment under another name?  If yes, Explain	□Yes □No
Are you currently employed?  If yes, Explain	□Yes □No
May we contact your present employer?	□Yes □No
Would any problem(s) result if your employer was contacted during the course of the background investigation?  If yes, Explain	□Yes □No
Are you currently on "lay-off" status or subject to recall?  If yes, Explain	□Yes □No
Have you ever been suspended from a job or received a letter of reprimand?  If yes, Explain	□Yes □No
Have you ever been fired or asked to resign from any place of employment?  If yes, Explain	□Yes □No
Have you ever resigned from a job to prevent termination?  If yes, Explain	□Yes □No
Have you ever resigned or left a job by mutual agreement following allegations of misconduct or unsatisfactory job performance?  If yes, Explain	□Yes □No
Have you ever been dismissed, asked to resign, and/or had any disciplinary action taken against you during any employment, other than the above listed?  If yes, Explain	□Yes □No
To your knowledge, would a former employer give us an unfavorable recommendation?  If yes, Explain	□Yes □No
Do you own a business or are you a partner or corporate officer in any business or organization not previously listed as an employer?  If yes, Explain	□Yes □No
Are you familiar with the duties and responsibilities of a telecommunicator?	□Yes □No
Is there any reason you could not perform the duties of a telecommunicator?  If yes, Explain	□Yes □No
Are you willing and able to work the various assigned schedules required to cover a 24-hour period?  If no Explain	□Yes □No

Are you willing and able to work any shift, including day, evening or night shifts?  If no, Explain	□Yes □No
Are you willing and able to work unscheduled overtime?  If no, Explain	□Yes □No
Are you willing and able to report for work in adverse weather conditions?  If no, Explain	□Yes □No
Are you willing and able to sit for extended periods of time?  If no, Explain	□Yes □No
Are you willing and able to view and work on computers for extended periods of time?  If no, Explain	□Yes □No
<b>Note to applicants:</b> Do not answer this question unless you have been informed about the job for which you are applying!	e requirements
Are you capable of performing in a reasonable manner, with or without a reasonable activities involved in the job or occupation for which you have applied? A review of involved in such a job or occupation has been given. (See Pre-Employment Packet).	
□Yes □No	

# Section 6 – Specialized Skills

Typing WPM:	_ If unknown, just mark unknown
For each of the following, check ☐ Word ☐ Word Perfect ☐ Ou	k the programs that are you able to operate:   Excel Power Point at look
	uter □Copy Machine □Fax Machine □Projector
Describe any specialized training	ag, apprenticeship and skills.
Describe ay job-related training	received in the United States Military.
List any certifications or job rel	ated training that you have received.
	s, or civic activities and offices held. You may exclude membership which creed, gender, national origin, ancestry, age, disability, sexual orientation, desire.

### **Section 7 – References**

During the course of the background investigation, persons who know you may be asked to comment on your suitability for the applied positions. Please list four (4) individuals such as friends, co-workers, neighbors, classmates, teachers, etc. who have knowledge of you and your qualifications. Exclude relatives and individuals from residences in which you have resided and supervisors listed in the Employment and Experience Section of this application.

Reference 1:					
Name:			F	Relationship:	
Address:					Known Since:
	Street	City	State	Zip Code	
Phone Number:					E-Mail:
Reference 2:			т.	) -1 -4'1-'	
Name:			r	Relationship:	
Address:					Known Since:
	Street	City	State	Zip Code	
Phone Number:					E-Mail:
Reference 3:					
Name:			F	Relationship:	
Address:					Known Since:
	Street	City	State	Zip Code	
Phone Number:					E-Mail:
Reference 4:					
Name:			ŀ	Relationship:	
Address:					Known Since:
	Street	City	State	Zip Code	
Phone Number:					E-Mail:

# Section 8 – Communications, Law Enforcement, Fire and Medical Agency Information Have you ever been a successful or unsuccessful candidate for any public safety agency, including the

Iberia Parish Communications District?   Yes   No  If yes, please list all agencies with which you have applied, addresses and appropriate telephone numbers for each. If for the second	starting with the most recen	nt. Give comple	te
Agent Name: Address: Phone Number:	Position / Classification	Date (MM/YY	YYY)
Agent Name: Address: Phone Number:	Position / Classification	Date (MM/Y)	YYY)
Agent Name: Address: Phone Number:	Position / Classification	Date (MM/YY	YYY)
Do you have any prior dispatch, law enforcement or no reserves, military and / or volunteer firefighter.   Yes If yes, please list all agencies / companies with which you have numbers for each.	No		
Agent Name: Address: Phone Number:	Position / Classification	Date (MM/Y)	YYY)
Agent Name: Address: Phone Number:	Position / Classification	Date (MM/Y)	YYY)
Agent Name: Address: Phone Number:	Position / Classification	Date (MM/YY	YYY)
Have you ever attended any dispatch, law enforcement If yes, list the academy name and address and attach certification.		center? □Yes	s □No
Academy Name: Address: Phone Number:	Dates Attended (MM/YYYY	– MM/YYYY)	Completed  ☐Yes  ☐No
Academy Name: Address: Phone Number:	Dates Attended (MM/YYYY	– MM/YYYY)	Completed  ☐Yes  ☐No
Academy Name: Address: Phone Number:	Dates Attended (MM/YYYY	– MM/YYYY)	Completed  □Yes  □No

# Section 9 – Legal

	d or have you held a license in a ain	-	*		□Yes □No
	ver been convicted of any traffi le the following information. If m				
Violation 1 Agency:	: D	Oate:		Charges:	
Violation 2					
Violation 3					
Have you e citations unless have been affective.	ver been convicted for any felor as you were taken into custody. Any are exted by a sealing, an expungement, a re- dle the following information. If m	ny or mis rrest resulti release or a	demeanor crimi ng in a withheld jud pardon must still b	nal offense? (Do not in Igement, or the fact that ye listed.) $\square$ Yes $\square$ No	nclude traffic our record may
	Б			Charges:	
Offense 2: Agency:	D			Charges:	
Penalty: Offense 3: Agency:	D	Date:	mm / vvvv	Charges:	
Penalty: _					
□Yes □N					t action?
If yes, please	give details including when, wher	e, name a	nd location of cou	urt and circumstances:	

officer?	d or attempted to bribe a public official or la	w enforcement	⊔Yes ⊔No
Have you ever accep  If yes, Explain	ted a bribe?		□Yes □No
Have you ever comm  If yes, Explain	nitted perjury?		□Yes □No
List residence(s) of t	he past five (5) years – excluding the resider	nce provided on page 1	•
MM/YY – MM/YY	Street Address	City	State
-			
If yes, please use the sp	wish to discuss about your legal history?   pace below. You may also use this area to descriplication for employment:		stions under the

### Section 10 – Nepotism

The Iberia Parish Communications District recognizes the desire of employees to assist relatives in seeking employment. However, to comply with statutory requirements, the following information is requested on your family relationships and/or domestic partners, if any.

The Iberia Parish Communications District cannot hire immediate relatives of any Parish Administrator, District Board Members, and/or any staff member of the district.

For the purpose of this questionnaire:

**Relatives** are defined as spouses, children of spouses, spouses of children, and stepchildren, brothers, sisters, parents, parents of the spouse, brothers-in-law, sisters-in-law, aunts, uncles, nieces, nephews, and first cousins.

**Domestic Partners** are defined as individuals who reside in the same household and are involved in a relationship, often holding themselves out to the public as marital partners, but who are not legally married.

Applicant First Name:	Applicant Last 1	Name:
Are you related to the Iberia Pari If yes, Name and Relationship:	sh President? □Yes □No	
	ish Council Member? □Yes □No	
Are you related to any Iberia Par. If yes, Name and Relationship:	ish Communications District Board	
Are you related to any Iberia Par. If yes, Name and Relationship:	ish Communications District Emplo	yee? □Yes □No
Are you related to any employee working for ANY department of the Iberia Parish Government?  Yes No  If yes, Provide the following. <i>If more room is needed, complete on a separate sheet of paper.</i>		
Name	Relationship	Department
I certify that the above information	n provided in Section 10 – Nepotism	is true and correct.
Applicant Signatu	re	Date

### **Section 11 – Certification of Statements Herein**

I certify that, to the best of my knowledge and belief, all of the information documented within or attached to this Application for Employment, including any attached application materials is true, correct, and made in good faith. I understand and agree that a false and fraudulent statement or answer to any question on any part of this application or its attachments may be grounds for disqualification from the selection process, or the termination after I begin employment through the Iberia Parish District, and this employer shall not be liable in any respect for such action or termination.

I hereby understand and acknowledge that un	nless otherwise defined by applicable law, any
employment relationship with the Iberia Parish	Communications District is of an "at will" nature,
which means that the employee may resign at	any time and the employer may discharge any
employee at any time with or without cause. It is	s further understood that this "at will" employment
relationship may not be changed by any written	documentation or by conduct unless such change
is specifically acknowledged in writing by an au	thorized executive of this organization.
Signature of Applicant	Date

### **Section 12 – Authority to Release Information**

### **To Whom It May Concern:**

I am an applicant for a position with the Iberia Parish Communications District. The district is required to thoroughly investigate my employment background and personal history to evaluate my qualifications to hold the position for which I applied, and then to use and disclose that information as a basis for and in support of its decisions regarding my application. It is in the public's interest that all relevant information concerning my personal and employment history be disclosed to the above District or their investigating designee.

I hereby authorize any representative of the Iberia Parish Communications District bearing this release to obtain any information in your files and I hereby direct you to release such information upon request of the bearer. I do hereby authorize a review and full disclosure of all records, or any part thereof, concerning myself, by and to any duly authorized personnel member of the Iberia Parish Communications District, whether said records are public, private, or confidential in nature. The intent of this authorization is to give my consent for full and complete disclosure. I reiterate and emphasize that the intent of this authorization is to provide full and free access, for the specific purpose of pursuing a background investigation that may provide pertinent data for the Iberia Parish Communications District to consider in determining my suitability for employment in that department and to authorize the Iberia Parish Communications District to then use and disclose that information as a basis for and in support of its decisions regarding my application however personal or confidential it may appear to be.

I consent to your release of any and all public and private information that you may have concerning me, my work record, my medical and/or psychological records, my background and reputation, my military service records, educational records, my financial status, my criminal history record, including any arrest records, any information contained in investigatory files, efficiency ratings, complaints or grievances filed by or against me, the records or recollections of attorneys at law, or other counsel, whether representing me or another person in any case, either criminal or civil, in which I presently have, or have had an interest, attendance records, polygraph examinations, and any internal affairs investigations and discipline, including any files which are deemed to be confidential, and/or sealed, and to permit any duly authorized agent of the Iberia Parish Communications District to inspect and make copies of any documents, records or other information. I hereby specifically waive any attorney-client privilege which may apply to any information sought in connection with my application and this release, both as to this application process and any administrative and/or judicial proceedings which may arise from it.

I hereby release you, your organization, and all others from liability or damages that may result from furnishing the information requested, including any liability or damage pursuant to any state or federal laws. I hereby release you, as the custodian of such records of your employer, including its officers, employees, or related personnel, both individually and collectively, from any and all liability for damages of whatever kind, which may at any time result to me, my heirs, family, or associates because of compliance with this authorization and request to release information, or any attempt to comply with it. I direct you to release such information upon request of the representative of the Iberia Parish Communications District regardless of any agreement I may have made with you previously to the contrary. The organization requesting the

information pursuant to this release may discontinue processing my application if you refuse to disclose the information requested.

For and in consideration of the Iberia Parish Communications District acceptance and processing of my application for employment, I agree to hold your employer, its agents and employees harmless from any and all claims and liability associated with my application for employment or in any way connected with the decision whether or not to employ me with the Iberia Parish Communications District. I understand that should information of a serious criminal nature surface as a result of this investigation, such information may be turned over to the proper authorities.

I understand my rights under Title 5, United States Code, Section 552a, the Privacy Act of 1974, with regard to access and disclosure or records, and I waive those rights with the understanding that information furnished will be used by the Iberia Parish Communications District in conjunction with employment procedures.

A photocopy or FAX copy of this release form will be valid, as an original thereof, even though the said photocopy or FAX copy does not contain an original writing of my signature.

Signature of Applicant	Date of Birth	Social Security Number
Print Full Name	-	Street Address
Date	Ci	ty, State, Zip Code
Telephone Number		E-Mail Address

### Section 13 – Authority to Obtain Information

#### **To the Iberia Parish Communications District:**

I hereby authorize the Iberia Parish Communications District to use the information obtained pursuant to this release, or otherwise obtained as part of my application process, in making its determination on my employment application. I further authorize the Iberia Parish Communications District and the Iberia Parish Government to disclose any such information: (1) to any individual, department, or entity involved in the processing of my application; (2) in all administrative and judicial proceedings arising out of the processing of my application; and (3) to any civil or criminal law enforcement agency.

This waiver is valid from the time information is furnished through and including its use by the Iberia Parish Communications District and the Iberia Parish Government in processing my application, all administrative and judicial proceedings arising there from, and all civil or criminal enforcement actions arising there from.

Should there be any questions as to the validity of this release, you may contact me at the address listed on this form.

I agree to indemnify and hold harmless the person to whom this request is presented and the Iberia Parish Communications District, the Iberia Parish Government and their agents and employees, from and against all claims, damages, losses, and expenses, including reasonable attorney's fees arising out of or by reason of complying with, or using and disclosing the information as authorized pursuant to this request.

Signature of Applicant	Date of Birth	Social Security Number
Print Full Name		Street Address
Date	Ci	ty, State, Zip Code
Telephone Number	-	E-Mail Address

### Section 14 – Public Safety Telecommunicator Suitability Checklist

The effectiveness of the Iberia Parish Communications District hinges on the quality of the personnel it employs, and the level of public trust in those personnel. A District Telecommunicator's work is a personal service of the highest order, requiring dedication and professionalism in those individuals who are employed in this career field. Mistakes in judgement could cause irreparable harm to public safety response personnel and the citizens they serve. In an effort to assist applicants and the Iberia Parish Communications District in determining whether or not the applicant meets the standards of the Public Safety Telecommunicator position, applicants are required to answer the questions provided within this section.

Experience has shown that many applicants who apply for a Public Safety Telecommunicator position only consider certain aspects of the job while ignoring the less attractive features. As a result, when new telecommunicators encounter negative job features or requirements, they sometimes react by resigning before training is completed or within a few months of qualification.

While there are many satisfying and rewarding aspects of the telecommunicator position and there is no question that the Public Safety Telecommunicator makes a significant contribution to the welfare and safety of fellow citizens and emergency response units, it is important for all applicants to carefully consider both the positive and negative features of this new career while considering the position.

The job factors listed below are features of the Public Safety Telecommunicator position that many are not aware of. If an applicant is concerned about any of the below items, they may discuss their concerns with the Director of Operations. The suitability checklist should be considered very carefully and if pertinent, discussed with the applicant's family or whomever the applicant feels is important. Applicants should answer each question provided and provide a "wet signature" at the conclusion where required.

#	Suitability Comment	Yes	No
1.	Are you willing and able to take instructions and abide by the policies, procedures, guidelines, rules and regulation of the Communications District?		
2.	Are you willing and able to have regular and predictable attendance?		
3.	Are you willing and able to arrive to work in time to be at the communications console, with all materials, plugged in and ready to start answering calls at the start of your shift?		
4.	Are you willing and able to have reliable transportation that functions in a 24-hour environment?		

#	Suitability Comment	Yes	No
5.	Are you willing and able to receive text messages on your personal cell phone and contact the communications center upon notification to do so within 20 minutes of receipt?		
6.	Are you willing and able to respond to work with little to no notice?		
7.	Are you willing and able to work through a highly structured "chain of command"?		
8.	Are you willing and able to work in an environment that is both video and audio recorded?		
9.	Are you willing and able work within a center where the integrity of the information received / discussed is vital and any breach of confidentiality will result in disciplinary action up to and including dismissal?		
10.	Are you willing and able to consent to a drug test?		
11.	Are you willing and able to consent to be fingerprinted?		
12.	Are you willing and able to work different shifts in a 24 x 7 work environment?		
13.	Are you willing and able to be assigned to shift work, which includes day and night shifts?		
14.	Are you willing and able to work shift rotations that consist of both weekdays and weekends?		
15.	Are you willing and able to work in a center where you have no choice of which shift you will be assigned to?		
16.	Are you willing and able to work in a center which requires you to work all shifts (day & night), including during the training period?		
17.	Are you willing and able to work any and all Federal, State, and religious holidays on the recognized or actual date, if it is a scheduled work day?		
18.	Are you willing and able to work any and all Federal, State, and religious holidays on the recognized or actual date, if it is not a scheduled work day?		
19.	Are you willing and able to work on personally important or special days, to include but not limited to: birthdays, anniversaries, sporting events, etc.?		
20.	Are you willing and able to adjust personal obligations and commitments on a regular basis and occasionally with little notice to meet the needs of the center?		
21.	Are you willing and able to work voluntary overtime, before or after a shift, on scheduled days on and scheduled days off, sometimes with little to no notice?		
22.	Are you willing and able to work involuntary / mandated overtime, before or after a shift, on scheduled days on and scheduled days off, sometimes with little to no notice?		

#	Suitability Comment	Yes	No
23.	Are you willing and able to work at a communications console for extended durations of time (sometimes for up to 12 hours at a time), including regularly eating meals at the console?		
24.	Are you willing and able to work in an environment where leaving the building may be restricted or prohibited?		
25.	Are you willing and able to work in an environment where, depending on the workload, breaks are restricted?		
26.	Are you willing and able to work in a restricted access area?		
27.	Are you willing and able to work at a communications console with multiple computer monitors?		
28.	Are you willing and able to multi-task through answering phones and radios simultaneously?		
29.	Are you willing and able to work in an environment where there is little to no lighting?		
30.	Are you willing and able to participate in training (classroom and on-the-job) in order to learn and develop the techniques and skills required of telecommunicators for the Iberia Parish Communications District?		
31.	Are you willing and able to learn and apply new information rapidly?		
32.	Are you willing and able to take responsibility for your actions both professionally and personally?		
33.	Are you willing and able to accept criticism without reacting defensively, rationalizing mistakes, or blaming others?		
34.	Are you willing and able to respond to other agencies and citizens with a courteous, helpful, business-like attitude in all radio, telephone, electronic, and personal contact?		
35.	Are you willing and able to adapt to new or unique situations?		
36.	Are you willing and able to handle both task-oriented and people-oriented duties?		
37.	Are you willing and able to show initiative in completing work assignments?		
38.	Are you willing and able to promote a teamwork environment with difficult coworkers?		
39.	Are you willing and able to work in a high stress environment?		
40.	Are you willing and able to record words, names, and numbers accurately?		
41.	Are you willing and able to remember numerous details? (Memory Retention)		
42.	Are you willing and able to act in a decisive manner, using appropriate professional judgment?		

#	Suitability Comment	Yes	No
43.	Are you willing and able to do several things at one time and remain focused on the most critical event under stress?		
44.	Are you willing and able to retain your emotional control, honesty and productivity while under pressure from demanding callers, shortage of time, requirements of supervisor(s), or other sources?		
45.	Are you willing and able to retain your emotional control, honesty and productivity while under pressure or stress of personal problems?		
46.	Are you willing and able to handle a variety of rapidly flowing information from various sources at one time?		
47.	Are you willing and able to recognize when to make and implement independent decisions according to appropriate professional judgment, and when to seek guidance and/or clearance from supervisors?		
48.	Are you willing and able to maintain an appropriate and constructive behavior and attitude in response to difficult or adverse situations?		
49.	Are you willing and able to multi-task and coordinate your movement through operating telephone and radio equipment simultaneously, or typing information into a computer while speaking on the phone, or typing what a caller is saying?		
50.	Are you willing and able to actively listen to others for an understanding of their needs and situations?		
51.	Are you willing and able to detach from callers' emotions, potentially a call from someone you may know personally, yet project an image of professional empathy?		
52.	Are you willing and able to remain calm and gather information from a caller contemplating hurting themselves or others?		
53.	Are you willing and able to maintain professionalism and confidentiality with a report from someone you know, or about someone you know?		
54.	Are you willing and able to set aside personal thoughts and opinions about specific individuals, or situations, and comply with District procedures to provide all callers the help they need?		
55.	Are you willing and able to look past excessive use of profanities from a belligerent caller and find out what help they need?		
56.	Are you willing and able to remain calm, and continue to obtain and document information from a hysterical caller in a high stress situation?		
57.	Are you willing and able to handle telephone calls where someone screams at you?		
58.	Are you willing and able to answer and respond to telephone calls where the caller is hysterical, intoxicated, irrational, or confused?		

#	Suitability Comment	Yes	No
59.	Are you willing and able to answer telephone calls from suicidal subjects, who may or may not have taken substantial steps to commit suicide?		
60.	Are you willing and able to answer, handle, and/or transfer calls where a violent crime is in progress?		
61.	Are you willing and able to answer and respond to fire and rescue calls quickly and accurately?		
62.	Are you willing and able to make quick and accurate decisions during time which one or more person(s) safety is at stake?		
	Summary		
After	reviewing the answers provided, applicants should consider the following:		
1	. If the applicant answered "Yes" on all of the questions, this means that a Po	ublic Sa	afety
	Telecommunicator position with the Iberia Parish Communications District	could	be a
	suitable occupation and career for the applicant.		
2	. If the applicant answered "Yes" on some of the questions, but also answ	vered "	No"
	occasionally, this means that a Public Safety Telecommunicator Position wit		
	Parish Communications District may not be a completely suitable position applicant. The applicant should revisit the questions with "No" answers and		
	personal reflection, ask him/her self, "Is this really the job for me?"	, arter 5	ome
3	. If the applicant answered "No" on a majority of the questions, this means the	nat a Pu	ıblic
	Safety Telecommunicator position with the Iberia Parish Communications I		
	probably not be a suitable occupation or career for the applicant.		
	Applicant Acknowledgment:		
By si	gning below, I acknowledge and attest that I have ready, considered, and underst	and eac	ch of
	bove items included within this section of the Application for Employment		
	owledge and attest that I have completed this Suitability Checklist, openly, hone est of my ability.	estly, an	id to
	Signature of Applicant Date		
	Applicant Printed Name		

### Section 15 – Application Completeness Checklist

The following checklist has been provided to the applicant completing the Application for Employment to ensure that each section is completed and all required information is turned in with the application. By initialing each section below, the applicant acknowledges that they have completed said section and provided said information or documentation.

### **Application for Employment Sections:**

<b>No.</b> 1	Section Name Applicant Information	Initial
2	General Information	
3	Military Service Record	
4	Education	
5	Employment and Experience	
6	Specialized Skills	
7	References	
8	Communications, Law Enforcement, Fire and Medical Agency Information	
9	Legal	
10	Nepotism	
11	Certification of Statements Herein	
12	Authority to Release Information	
13	Authority to Obtain Information	
14	Telecommunicator Suitability Checklist	
15	Application Completeness Checklist	
	Documentation	
No.	<b>Document Name</b>	Initial
1	Copy of High School Diploma or Equivalent	
2	Copy of Birth Certificate	
3	Copy of Social Security Card	
4	Copy of Drivers License	